

## ANNEXURE-'B'

## **Investors Complaints Data**

Name of the Stock Broker: Elara Securities (India) Private Limited

**SEBI Registration Number:** INZ000238236

Data for the month ending – June 2025

| SN | Received<br>from              | Carried<br>forward<br>from the<br>previous<br>month | during the<br>month | Total<br>Pending | Resolved* | Pending at the end of<br>the month** |   | Average<br>Resolution<br>time^<br>(in days) |
|----|-------------------------------|---|---------------------|------------------|-----------|--------------------------------------|---|---|
|    |                               |   |                     |                  |           | Pending for<br>less than 3<br>months |   |   |
| 1  | 2                             | 3   | 4                   | 5                | 6         | 7                                    |   | 8   |
| 1  | Directly<br>from<br>Investors | 0   | 0                   | 0                | 0         | 0                                    | 0 | 0   |
| 2  | SEBI<br>(SCORES<br>2.0)       | 0   | 0                   | 0                | 0         | 0                                    | 0 | 0   |
| 3  | Stock<br>Exchanges            | 0   | 0                   | 0                | 0         | 0                                    | 0 | 0   |
| 4  | Other<br>Sources (if<br>any)  | 0   | 0                   | 0                | 0         | 0                                    | 0 | 0   |
| 5  | Grand<br>Total                | 0   | 0                   | 0                | 0         | 0                                    | 0 | 0   |



| SN | Month          | Carried forward<br>from the previous<br>month | Received | Resolved* | Pending** |
|----|----------------|---|----------|-----------|-----------|
| 1  | 2              | 3   | 4        | 5         | 6         |
| 1  | July 2024      | 0   | 0        | 0         | 0         |
| 2  | August 2024    | 0   | 0        | 0         | 0         |
| 3  | September 2024 | 0   | 0        | 0         | 0         |
| 4  | October 2024   | 0   | 0        | 0         | 0         |
| 5  | November 2024  | 0   | 0        | 0         | 0         |
| 6  | December 2024  | 0   | 0        | 0         | 0         |
| 7  | January 2025   | 0   | 0        | 0         | 0         |
| 8  | February 2025  | 0   | 0        | 0         | 0         |
| 9  | March 2025     | 0   | 0        | 0         | 0         |
| 10 | April 2025     | 0   | 0        | 0         | 0         |
| 11 | May 2025       | 0   | 0        | 0         | 0         |
| 12 | June 2025      | 0   | 0        | 0         | 0         |
|    | Grand Total    | 0   | 0        | 0         | 0         |

## Trend of monthly disposal of complaints

\*Complaints of previous months resolved in the current month, if any.

\*\*Total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## Trend of annual disposal of complaints

| SN | Year               | Carried forward<br>from the previous<br>year | Received<br>during the<br>year | Resolved<br>during the<br>year | Pending at the endof<br>the year |
|----|--------------------|--|--------------------------------|--------------------------------|----------------------------------|
| 1  | 2017-18            | 0  | 0                              | 0                              | 0                                |
| 2  | 2018-19            | 0  | 0                              | 0                              | 0                                |
| 3  | 2019-20            | 0  | 0                              | 0                              | 0                                |
| 4  | 2020-21            | 0  | 0                              | 0                              | 0                                |
| 5  | 2021-22            | 0  | 0                              | 0                              | 0                                |
| 6  | 2022-23            | 0  | 0                              | 0                              | 0                                |
| 7  | 2023-24            | 0  | 0                              | 0                              | 0                                |
| 8  | 2024-25            | 0  | 0                              | 0                              | 0                                |
| 9  | 2025-26            | 0  | To be updated                  | To be updated                  | To be updated                    |
|    | <b>Grand Total</b> | 0  | 0                              | 0                              | 0                                |

*Note: Above information is issued pursuant to SEBI circular number SEBI/HO/MIRSD/DOP/P/CIR/2021/676 dated December 02, 2021*